



Alan Podvin <alan@acpstormrepair.com>

Country Financial Claim Number 164-0057874

12 messages

Johnson, Shusten <Shusten.Johnson@countryfinancial.com>

Fri, Feb 24, 2017 at 4:01 PM

To: "alan@acpstormrepair.com" <alan@acpstormrepair.com>

Cc: "thom@sagecare.com" <thom@sagecare.com>

Hello Mr. Podvin,

I am currently the adjuster assigned to this file for Mr. Thomas Beitz. We just spoke on the phone and I will be going out to the property at some point to go over your estimate and any missed damages from our initial inspection. If you have any information that you feel I would need from you please feel free to get me that information via this email address so that I can review that when I review your estimate and our estimate to determine if there are changes that I can approve to this file for Mr. Beitz.

Thank you for taking time out of your day to talk with me in regards to this file. Have a great weekend!

Shusten Johnson

Senior Claims Representative

Country Financial

720-281-1443 cell

1-866-255-7961 fax (please ensure your claim number is at the top of each page sent via fax)

Alan Podvin <alan@acpstormrepair.com>

Fri, Feb 24, 2017 at 4:23 PM

To: Shusten.Johnson@countryfinancial.com, thom@sagecare.com, Alan Podvin <alan@acpstormrepair.com>

Voice typed by Samsung

My staff is preparing pictures for you circling the damages for your review we will have this to you by close of business today feel free to contact me back and I can walk you through the estimate and pictures before your visit and we can be on the same page of what the actual construction methods that would be needed by code to perform the repairs.

We appreciate your understanding and willingness to work with us as this is a more professional manner to complete a fair and reasonable payment on this claim that more resembles the work truly needing to be performed.

[Quoted text hidden]

Johnson, Shusten <Shusten.Johnson@countryfinancial.com>

Tue, Feb 28, 2017 at 2:18 PM

To: Alan Podvin <alan@acpstormrepair.com>

Mr. Podvin,

According to the email response below you were planning on sending over information last week. I just wanted to touch base as I have not received any further emails from you and just wanted to make sure that you haven't sent

anything? Depending on the size of the attachments sometimes you may have to break up the attachments into smaller files. I am not sure what our size limit is but I run into issues sometimes if the files that people try to send over are too big. Please let me know. Thanks.

Shusten Johnson

Senior Claims Representative

Country Financial

720-281-1443 cell

1-866-255-7961 fax (please ensure your claim number is at the top of each page sent via fax)

From: Alan Podvin [mailto:alan@acpstormrepair.com]
Sent: Friday, February 24, 2017 2:24 PM
To: Johnson, Shusten; thom@sagecare.com; Alan Podvin
Subject: Re: Country Financial Claim Number 164-0057874

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Alan Podvin <alan@acpstormrepair.com> Tue, Feb 28, 2017 at 7:08 PM
To: "Johnson, Shusten" <Shusten.Johnson@countryfinancial.com>, Alan Podvin <alan@acpstormrepair.com>, thom@sagecare.com

Please reinspect the property at your leisure.
Please produce a new estimate that shows what items have coverage naming locations.
Please note the price has increased due to damaged windows needing the adjoined mulled window replaced as no code approval is possible mulling a 20 year old window to a new one of the even use the same mull strip. Also appropriate painting steps were added to detach and reset trim to replace windows because there is a attachment fin behind the trim. ACP current estimate is attached as a guide to help you understand the code approved construction methods needed to replace these windows should you determine they have hail damage.
Please pay the incurred contract price at this time to stay in the discounted xactimate insurance pricing.
Thank You
ACP Storm staff

[Quoted text hidden]

Johnson, Shusten <Shusten.Johnson@countryfinancial.com> Wed, Mar 1, 2017 at 12:29 PM
To: Alan Podvin <alan@acpstormrepair.com>, "thom@sagecare.com" <thom@sagecare.com>

Hi Alan,

I will be re-inspecting the windows. I didn't see anything attached to the email you sent and you referenced that you had attached the estimate "ACP current estimate is attached".

Would you be able to send me the updated estimate from ACP, please?

Thank you,

Shusten Johnson

Senior Claims Representative

Country Financial

720-281-1443 cell

1-866-255-7961 fax (please ensure your claim number is at the top of each page sent via fax)

From: Alan Podvin [mailto:alan@acpstormrepair.com]
Sent: Tuesday, February 28, 2017 5:09 PM
To: Johnson, Shusten; Alan Podvin; thom@sagecare.com
Subject: RE: Country Financial Claim Number 164-0057874

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Alan Podvin <alan@acpstormrepair.com> Wed, Mar 1, 2017 at 2:02 PM
To: "Johnson, Shusten" <Shusten.Johnson@countryfinancial.com>, thom@sagecare.com, Alan Podvin <alan@acpstormrepair.com>

2 pdfs reattached here in smaller file.

One pdf of pictures, one pdf of a estimate including construction methods.

Please provide all communication via email to the mutual client and ACP Storm as recipients.

If you can resolve the claim and pay as billed herein ACP can offer a 2% discount on the xactimate price if no further or brief further collections activity and explanation are needed for the time we have allowed to explain this as on a typical claim.

Thank You


Aland Podvin

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2 attachments

 **BEITZ_164-0057874_BILLING TO INSURANCE_02-28-2017_32.8K_REPORT.pdf**
84K

 **PICTURES_164-0057874_BEITZ_02-28-2017_32.8K.pdf**
1091K

Alan Podvin <alan@acpstormrepair.com> Fri, Mar 3, 2017 at 1:26 PM
To: "Johnson, Shusten" <Shusten.Johnson@countryfinancial.com>, thom@sagecare.com, alan@acpstormrepair.com

Were you able to locate the damages on the windows? We would be happy to meet you there in the next 3-10 days to show you these damaged areas and how a repair would work there approvable by city code .

Please provide a copy of the claim estimate including the extra windows or please schedule a appointment to meet at the property.

Thank you

Alan Podvin

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Johnson, Shusten <Shusten.Johnson@countryfinancial.com> Fri, Mar 3, 2017 at 3:47 PM
To: Alan Podvin <alan@acpstormrepair.com>

I have completed my estimate and I will be going over it with the insured. I will provide the insured with copies of the estimate and payment on Monday. Thank you I do not need to meet you at the property as I have already completed

the re-inspection.

Shusten Johnson

Senior Claims Representative

Country Financial

720-281-1443 cell

1-866-255-7961 fax (please ensure your claim number is at the top of each page sent via fax)

From: Alan Podvin [mailto:alan@acpstormrepair.com]

Sent: Friday, March 03, 2017 11:26 AM

To: Johnson, Shusten; thom@sagecare.com; alan@acpstormrepair.com

Subject: RE: Country Financial Claim Number 164-0057874

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Alan Podvin <alan@acpstormrepair.com>
To: "Johnson, Shusten" <Shusten.Johnson@countryfinancial.com>

Tue, Mar 21, 2017 at 2:56 PM

Could you please provide us with a email copy of your new estimate?

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Thank You Very Much,

Alan C Podvin Jr

ACP Storm Repair LLC
303-351-2022 Direct to Alan
800-648-1509 Office and Fax
ACP Storm Repair.com

"The StormEraser" .com

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Note to Clients, ACP Storm repair is a contractor completing repairs only. ACP Storm Repair representatives are not Public adjusters. ACP Storm Repair representatives are not legal advisers. Any legal advice given, quoted, spoken of or referenced to is as advisement of future possible actions ACP Storm will be taking in team with our clients against insurance companies and their representatives in the event a claim is not paid properly. Therefore legalese is used is not advice but preparation for possible events against insurance companies. Please consult with an attorney on applicability of any quoted laws, bills, acts or policy terms. Regardless ACP Storm always acts in unison and in the best interests of our clients to complete the repairs the best possible way.

Alan Podvin <alan@acpstormrepair.com>
To: thom@sagecare.com

Tue, Mar 21, 2017 at 8:42 PM

Thom,
ACP requested a copy of your new estimate from Shusten, she may or may not comply depending on her regulations but she is required to, just more ammunition for later if she does not.
If you have received a check have it signed off by mortgage company please if applicable and just hang on to it.
Thank You
ACP Staff

----- Forwarded message -----

From: **Alan Podvin** <alan@acpstormrepair.com>
Date: Tue, Mar 21, 2017 at 11:56 AM
Subject: Re: Country Financial Claim Number 164-0057874

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Thom Beitz <thom@sagecare.com>
To: Alan Podvin <alan@acpstormrepair.com>

Wed, Mar 22, 2017 at 11:06 AM

We need to talk Alan, give me a call when you can.

Thom Beitz

SageCare Insurance
11411 Switzer Park Place
Parker, Colorado 80138
Cell 303-257-7685
FAX 720-223-2200

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Johnson, Shusten <Shusten.Johnson@countryfinancial.com>
To: Alan Podvin <alan@acpstormrepair.com>

Tue, Apr 4, 2017 at 12:58 PM

Mr. Beitz was provided a copy of the estimate so that he could give it to you. At this time I don't have his permission to send you the estimate directly.

Shusten Johnson

Senior Claims Representative

Country Financial

720-281-1443 cell

1-866-255-7961 fax (please ensure your claim number is at the top of each page sent via fax)

From: Alan Podvin [mailto:alan@acpstormrepair.com]
Sent: Tuesday, March 21, 2017 12:56 PM
To: Johnson, Shusten

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